## County of Los Angeles DEPARTMENT OF PUBLIC SOCIAL SERVICES



**Director** 

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LISA NUÑEZ **Chief Deputy** 

July 28, 2005

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TO:

Each Supervisor

FROM:

Bryce Yokomizo, Director

SUBJECT: SKID ROW OUTREACH STRATEGIES

(BOARD ORDER #SYN 10 - JANUARY 11, 2005)

This is to provide your Board with the sixth and final monthly report on the Skid Row outreach strategies implemented to identify and address the immediate needs of homeless families on Skid Row. In June, 13 families were served by DPSS staff outstationed at the Weingart Access Center and by the Skid Row Outreach Team. Since implementation on January 18, 2005, a total of 358 families were served. Of these:

- 145 families were already receiving CalWORKs. Nevertheless, we were able to issue homeless services to 119 of them. (Twenty-three were denied because of ineligibility and three refused homeless services.)
- Fourteen families were referred to apply for CalWORKs. Two of them were approved, nine were denied (but referred for emergency shelter), and three did not complete the application process.
- 199 of the families contacted by the Skid Row Team declined any services. The team reports that many of these families were already connected with existing services (e.g., staying at a shelter and getting case management). For the others, despite the team's efforts to engage them at multiple times, the team was not able to break through their distrust/fear, resulting in individuals declining any services. Immigration status could have been a contributing factor for many.
- Given that the team was able to connect 146 families on Skid Row with homeless services/emergency shelter over the past six months, we are continuing the outreach efforts through September 30, 2005. Once the State Budget is adopted and we know our CalWORKs Single Allocation for FY 2005-06, we will provide your Board with our plan for continuing this program for the last three quarters of FY 05-06.

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As shared with you in May, while we will not be replicating this model Countywide, we plan to implement a similar approach to assist homeless families throughout the County. Homeless families will be served by "on-call" DPSS eligibility staff in the district offices to facilitate access to benefits and services for homeless families. LAHSA, DMH, and DCFS have agreed to work with DPSS in developing a Countywide on-call response system process as well, which will complement the on-call DPSS eligibility staff.

BY:js

## Attachment

c: Chief Administrative Office
County Counsel
Executive Officer, Board of Supervisors
Director, Children and Family Services
Director, Mental Health
Los Angeles Homeless Services Authority

## Attachment

## MONTHLY REPORT ON SKID ROW OUTREACH STRATEGIES June 2005

June 2005	This month	Since 1/18/05
I. Referrals		
A. Number of families served		
Walk-ins at Weingart Access Center	3	99
Referred by Midnight Mission/Other Shelters	0	20
Referred by Skid Row Outreach Team	5	239
a. Taken to the Weingart Access Center	1	28
b. Not taken to the Weingart Access Center 4. Total (from A.1, 2 and 3)	8	211 <b>358</b>
4. Total (from A.1, 2 and 3)	°	336
B. Number of families already on CalWORKs	6	145
C. Number of families referred to CalWORKs	0	14
D. Contacted by Skid Row Team and declined CalWORKs referral	2	199
II. Assistance		
A. CalWORKs Applicants (from I.C)		
Approved and issued CalWORKs	0	2
Denied CalWORKs (i.e., excess income, working full-time)	ŏ	9
a. Referred for emergency shelter	Ö	9
Not processed (client walked out)	0	3
4. Total (Same as I.C)	0	14
B. Homeless Services (from I.B)		
Approved and issued homeless services (Homeless Assistance)	6	119
Denied homeless services (not homeless, exhausted benefits)	0	23
a. Referred for emergency shelter	0	18
b. Staying with friends/relatives 3. Refused DPSS services	0	5 3
4. Total (Same as I.B)	6	145
		140
III. Services		
Families who were referred to/are receiving services from:		
1. Welfare-to-Work (from I.B + II.A.1)	6	147
a. In GAIN/Employed	6	135
b. GAIN Exempt (disabled, child under one, caring for disabled		
relative, adult not aided, etc.)	0	24
c. Time Limited	0	4
2. Department of Mental Health (DMH);		
a. Evaluation for the CalWORKs Homeless Families Project	_	20
b. Clinical Assessment	5 0	20 52
c. Crisis Intervention	ő	0
d. Psychiatric Mobile Response Team (PMRT) evaluation	ŏ	0
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Department of Children & Family Services (DCFS):      Servered for POSS and the Post Post Post Post Post Post Post Post		
Screened for DCFS services by Skid Row Team/Access Center     Child Protective Services/Hotline	8	358
c. Family Support Services (i.e., family intervention, counseling,	1	1
alternative resources, etc.)	o	4
d. No services needed	7	353
IV. Outcomes of CalWORKs Families Initially Served This Month		
A. In permanent housing		0
B. In transitional housing		0
C. In emergency shelter/hotel/motel		6
D. Sharing housing with friend/relative		0
E. CalWORKs case terminated due to the following reason:		0
1. Excess Income		0
No eligible child/ren in the home     No QR 7		2
4. Failed annual CalWORKs redetermination		2
5. Client's request		) )
6. Moved out of state/county		) )
F. Total (Same as II.B.4)		3
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